

Welcome to the new FloresHR Participant Experience



New Website: [FloresHR.com](https://floreshr.com) This is our brand-new site for use when managing your employee benefits offered through FloresHR. Be sure to bookmark this page to use going forward.

- Registration on the new website is required as your login details from flores247.com will not be carried over.
- Once you are registered on the new FloresHR portal, your Participant ID (PID) will no longer be needed to access your account.
- url: <https://accounts.floreshr.com>

New Mobile App: Our new mobile app is called "FloresHR". This is available for download now for iOS and Android.

- Once you have established your login credentials, they can be used to access the new mobile app and the new portal.
- If you haven't already registered your account online, you will be prompted to do so when you open the app for the first time.

FloresHR Benefits Card

- If you already have a Flores Benefits Card, you can continue using it as usual until it expires.
- When you receive your next replacement or additional card, you'll notice a new **FloresHR** design.
- If you need a new Benefit Card, you can order a new card directly through the [user portal](#).
 - Under your Profile, select Debit Card(s) and follow the prompts to request a new card.

Claims Submission

- Effective January 1, 2026, all new claims for eligible expenses must be submitted using the new [FloresHR participant portal](#) or the new FloresHR mobile app.
- Claims should no longer be submitted using the Flores247 site or Flores mobile app.
- 2025 Claims eligible for reimbursement must be filed using the new portal.
- Any previously approved Dependent Care claims for 2025 services have been moved to the new portal. No resubmission required.

Direct Deposit Information

- If you have already established direct deposit with Flores, your existing bank information was transferred to the new platform.
- Before requesting reimbursement using the new platform, we encourage you to verify that the direct deposit data associated with your account is accurate and current.
- If you have not linked a bank account for direct deposit, and do not wish to wait for your check to be printed and mailed, please set up direct deposit.

